Colleagues, trainees and students:

As many of you are already aware, recent surveys of medical students who have graduated from the VCU School of Medicine identified high reported rates of mistreatment in our School, which are almost double the rates at other schools. These survey results are very troubling. Our Medical Center and affiliate or regional training sites will only achieve their full potential when all members of our community treat others with respect when engaging in educational, patient care, and research activities.

Because of the paramount importance of maintaining an environment that promotes excellence in learning, patient care, and research, we are requiring all VCU faculty, housestaff and medical students to complete this online training module that identifies and discusses the critical elements of an effective learning environment, and to pass the quiz at the end of the module.

Together, working as a team that embraces mutual respect, we will enhance the wellbeing of all our constituents, and the quality of the educational experience and patient care.

Thank you in advance for completing this educational module, and for carrying these values forward in your work at VCU.

Jerome F. Strauss, III, M.D., Ph.D.
Dean, School of Medicine
Executive Vice President for Medical Affairs VCU Health System

Sheldon M. Retchik, M.D.
Vice President for Health Sciences
CEO VCU Health Systems

John Duval
CEO MCV Hospitals, VCU Health System
Ron Clark, M.D.
Chief Medical Officer of VCU Health System

Craig E. Cheifetz, M.D.
Associate Dean for Medical Education, Fairfax INOVA Hospital